

What's On!

Take a look at what's on this month and join in the fun!

SWANSEA SOCIAL CALENDAR JUNE 2025

For bookings call 4972 1318 or 1300 363 654 or email support@novacare.org.au

Monday 2 June	Tuesday 3 June	Wednesday 4 June	Thursday 5 June	Friday 6 June
Coffee club at Mawson's Café Caves Beach OR *ASB 10.30-11.15am OR **SBR including gentle yoga 1.00pm -1.45pm	Bingo and Games + Lunch at the Centre	Men's Group Tour Westpac Helicopter Rescue Base Broadmeadow (tbc) OR *ASB 9.00am-9.45am OR **SBR including yoga 11.45am-12.15pm	Shopping Shuttle to Lake Fair -2 hours to shop OR 'Spotlight' shopping + lunch nearby	Scenic drive + lunch at Commercial Hotel Boolaroo OR **Strength, Balance, Relax 12.15 -1.00pm
Monday 9 June	Tuesday 10 June	Wednesday 11 June	Thursday 12 June	Friday 13 June
Public Holiday Centre closed	Scenic drive to Crangan Bay + lunch at Gwandalan Hotel	Sharon's Scenic drive and lunch Yard Brewery Morisset OR Men's Group drive & lunch ASB 9.00am-9.45am OR **SBR including gentle yoga 11.45am-12.30pm	Shopping Shuttle to Lake Fair OR <u>NEW GROUP</u> Mixed Card Games + m/tea at Swansea Centre + lunch nearby	Bus trip to Hexham Bowling club, 'Ozzie the Mozzie' lunch OR **Strength, Balance, Relax 12.15 -1.00pm
Monday 16 June	Tuesday 17 June	Wednesday 18 June	Thursday 19 June	Friday 20 June
* Coffee Club Cancelled Due to Training at Centre OR *Active, Stronger, Better 10.30am-11.15am OR **SBR including gentle yoga 1.00pm -1.45pm	Lemon Drops Performance + lunch at the Centre	Men's Group- Hunter Multicultural Centre Waratah tour and lunch (tbc) OR *ASB 9.00am-9.45am OR **SBR including yoga 11.45am-12.30pm	Shopping Shuttle – Lake Fair OR Swansea RSL Seniors ABBA Girls perform \$28 including lunch. Tickets sell out fast!!	Sight seeing Kurri Kurri Murals + lunch nearby OR **Strength, Balance, Relax 12.15 -1.00pm
Monday 23 June	Tuesday 24 June	Wednesday 25 June	Thursday 26 June	Friday 27 June
Coffee Club – Channel Cafe OR Active, Stronger, Better 10.30am-11.15am OR **SBR including gentle yoga 1.00pm -1.45pm	Lunch at Wallarah Rec Club	Marshmallow Factory + Shelley Beach Golf club OR Men's Group Bus + lunch OR *ASB 9.00am-9.45am OR **SBR inc yoga 11.45am-12.30pm	Shopping Shuttle – Lake Haven OR <u>NEW GROUP</u> Swansea centre Crochet, Knitting, Craft, Art + m/tea and lunch nearby	Budgewoi Hotel OR **Strength, Balance, Relax 12.15 -1.00pm
Monday 30 June				
Coffee club – Belmont 16s OR **SBR including gentle yoga 1.00pm -1.45pm		*ASB is Active, Stronger, Better **SBR is Strength Balance and Relax		

NovaCare Service Change Notification Framework

Note: That this is for CHSP consumers only and HCP consumers will receive your own summary in the next invoice run.

To ensure transparency and consistency, NovaCare follows a standard approach when notifying consumers about changes to their services. This framework outlines the minimum time change thresholds that require consumer notification. If a scheduled service time changes beyond the listed threshold, you will be contacted—either by phone or by our rostering team—as part of our commitment to keeping you informed.

For convenience and ongoing visibility, we also encourage everyone to use the NovaCare app to stay updated on their services. If you need help setting it up, your Case Manager or Coordinator will be happy to assist. We can also provide SMS messaging! Just like a message from your doctor or hairdresser, SMS reminders are a simple and effective way to stay informed about your NovaCare services—keeping you in the loop with any updates or changes. This system has been in place for a while, but we wanted to remind everyone, so you know what to expect if your services change at any time.

Summary Table: When We Will Notify You

Service Type	Time Change Threshold	Notify Consumer
House Cleaning	Greater than 2 hours	Yes
Shopping with Client	Greater than 1 hour	Yes
Unaccompanied Shopping	Greater than 2 hours	Yes
In-Home Day Respite	Call for all changes	Yes
Individual Socialisation Support	Greater than 30 minutes	Yes

Kings Birthday Holiday Closure

The NovaCare office and all of the social centres will be closed on Monday 9th June 2025 for the King's Birthday. A reminder there will be no CHSP on the public holidays.



How Weather Conditions May Affect Our Programs

- **Extreme Heat:** When temperatures reach dangerous levels, we may need to modify or cancel outdoor activities to prevent heat-related illness. Alternative indoor activities will be arranged where possible.
- **Heavy Rain & Storms:** In cases of driving rain, flooding, or severe storms, outings may be postponed or replaced with indoor alternatives to ensure everyone's safety.
- **Reduced Stops on Outings:** To minimise time spent outdoors in extreme conditions, we will limit outings to a single stop where possible. This will help reduce exposure to heat and rain while still allowing for a meaningful experience.
- **Outing Cancellations:** In some cases, where conditions are unsafe or alternative arrangements are not feasible, we may need to cancel outings altogether. We will always strive to notify you as soon as possible.



How Will You Be Notified?

If changes need to be made to a scheduled outing or event, we will notify you as soon as possible via phone, email, or text message. Our priority is to provide alternative activities when possible, so you can still enjoy some time together. We appreciate your understanding and flexibility as we prioritise safety while continuing to provide enjoyable programs. If you have any questions, please don't hesitate to reach out to our team. The safety and wellbeing of our consumers and staff is our top priorities.

Opening hours: 8.30am – 4.00pm, Monday to Friday.

If you need to call outside of these hours please call Head Office on 1300 363 654.